**RAJESH KUMAR**

**Tel : +91 9971793141**

**Email :dssrajesh@yahoo.com**

**Management Professional**

With complete accountability, experienced in SAP implementations, solution architecture, Service & Delivery Management (onsite, offshore), Project Management, Resource Management, Risk Management, Skill Management, Training, Development, Infrastructure, IT Governance and data security with reputed Growth-Driven organization.

**Current Profile**

1. Onsite Head - SAP Practice at InterGlobe Technologies, Gurgaon, India.
	1. SAP Application, support, integrations, infrastructure, resources, cost, Audit, vendor management.
	2. JAVA & .NET application development for ESS, Onboarding and PMS.
2. Offshore Project Manager for:
* SAP AMS, Ethiopian Airlines, Addis Ababa, Ethiopia ( 01.08.2016-Tillnow)
* SAP AMS, Sameer Agriculture & Livestock, Nairobi, Kenya ( 01.08.2016-Tillnow)
* SAP AMS Patanjali Ayurveda Ltd, Haridwar ( 01.08.2016-Tillnow)
* BI/BO Implementation, Nucleolus Software ( 01.08.2016-Tillnow)
* BI/BO Implementation, AVON Steel, Ludhiana ( 01.08.2016-Tillnow)

**Professional Summary**

* 14 years of rich experience in SAP Implementation, Support, infrastructure IT compliance, onsite/offshore.
* 7 end-to-end SAP implementations in chemical, automobiles, oil exploration, IT, BPO and airlines companies.
* 9 SAP application support for agriculture, chemical, dairy, FMCG, Steel, automobiles, oil exploration, IT, BPO and airlines companies.
* 7 years of rich experience in SAP application, process and license audit with SAP, KPMG, E&Y, PWC & Deloitte.
* Managed multiple onsite/offshore with large team structure of 50 resources as Delivery/Project Manager.
* Thorough experience in SAP Integration with third-party software Branch Connect, Manhattan’s ILS, Teleo, Concur, Banking, ESS, eTMS, Rapid, CMS, Onboarding, DMS, CSC (Digital India), Maintenix & flight ops.
* Hands-on experience with SAP functional module MM, SD, PS, FICO, CO-PA and HCM.
* Hands-on experience SAP technical modules ABAP, BASIS, NW PI7.31 & BI/BPC
* Hands-on experience in upgrading SAP ECC 6.0, Solution Manager 7.0 and NetWeaver PI 7.1.
* Good knowledge of HANA implementation and Migration approach.
* Annual IT Budget, Project Planning & Execution, People Management, Training Management, Delivery Management, Server Management and Monitoring & Control, process optimization, IT cost management.
* Defining policies, procedures, processes for standardization related to change management, access management, database backup management, software license & infrastructure management.
* Solution, designing and delivery of Airlines Direct Operating cost (DOC) for Ethiopian Airlines, Ethiopia.
* Supported sales & marketing team in SAP pre sales proposal to win new business.

**Employer**

* Senior Delivery Manager at Orane Consulting Pvt Ltd, Noida, India from Aug’16 to till now.
* Manager at InterGlobe Technologies, Gurgaon, India from June 2010 to Aug’16
* Worked as SAP consultant with Birlasoft, Noida, India as from Aug 2008 to May 2010.
* Worked as ABAP Programmer with PI Industries Ltd, Gurgaon, India from Jun 2004 to Aug 2008

**Education**

* 2002: Bachelor Degree in Computer Science(BSc.-Computer Science) from **University of Delhi**, India
* 1998: 10+2th from CBSE Board, Delhi, India
* 2005: Bachelor in Computer Application(BCA) from **IGNOU** India

**IT Courses/ Certifications**

* PMP trained by Simplilearn.com
* Certified InterGlobe Information Security Professional by IGT.
* Attended training on Six Sigma Green Belt at IGT
* Certification in Unix Operating System (Shell programming) from Informatics Institute, Singapore.
* Certification in Visual Basic 6.0 from ESTC\_ACEL, Govt. of India.

## Area of Expertise

* Large size team management with implementation and support projects.
* Fundamental knowledge on SAP HANA and HANA based applications.
* SAP Application, data and server security management.
* Solution & troubleshooting of business issues through integrated method technically and functionally.
* Strong knowledge & experience of functional modules MM, SD, PS, PP, FICO, CO-PA , HCM & BPC.
* Strong knowledge & experience of technical modules ABAP, BASIS, NW PI 7.31, BI/BW, Solution Manager.
* Hands-on experience in ABAP, PI, BW, BPC, PS, SD, MM, HCM and FICO modules.
* Strong knowledge SAP technologies & Components, Hardware, Software, License Management & Backup Management
* Strong knowledge & experience of SQL Server Database, database tuning, backup and restoration management.
* Strong understating of analysis and design, support and maintenance, program modifications, enhancements, performance tuning, problem solving, debugging, technical specifications - gathering and writing and testing.
* Governance, Risk and compliance management in the area of SAP Application.
* Project planning, execution, people management, skill management, troubleshooting with within budget and timelines.
* Leadership to ensure integrated solution will be coordinated and standardized across project wide
* Understanding and experience of airlines operations related to direct cost, profitability and budgeting.

## Personal Information

Date of Birth: 01.MAY.1980

Gender: Male

Passport No: G2473863

PAN No: APWPK9201N

Home Town: Delhi

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## Project Walkthrough

**Project # : 16**

**Title : IGT SAP Support**

**Client : InterGlobe Technologies, Gurgaon, India**

**Organization : InterGlobe Technologies International Pvt Ltd**

**Project Span : Jun 2010 –Jul16**

**Team Strength : 10**

**Role : Head - SAP Practice**

**Short Brief : InterGlobe Technologies is a group company of InterGlobe and aimed at providing IT and BPO**

**Services for Travel, Airlines and Hotel industries.**

**Deliverables**

 SAP Application, Infrastructure.

GST Implementation

Integration Implementation of third party application –ess/mss, onboarding, PMS, Concur

**Project # : 16**

**Title : SAP Application Support (AMS)**

**Client : Ethiopian Airlines, Addis Ababa, Ethiopia**

**Organization : Orane Consulting Pvt Ltd**

**Project Span : Aug’16 2013 –Till now**

**Team Strength : 6**

**Role : Offshore Project Manager**

**Short Brief : Ethiopian Airlines is a leading Airline of Africa region based out of Addis Ababa, Ethiopia.**

**Deliverables:** AMS support for L3 & L4 SAP Application support.

**Project # : 15**

**Title : SAP Application Support (AMS)**

**Client : Sameer Agriculture & Livestock, Nairobi, Kenya**

**Organization : Orane Consulting Pvt Ltd**

**Project Span : Aug’16 2013 –Till now**

**Team Strength : 8**

**Role : Offshore Project Manager**

**Short Brief : A Sameer-Group, milk product based company in Kenya.**

* + - AMS support for L3 & L4 support.
		- SAP Enhancement & Optimization

**Project # : 14**

**Title : AVON BIBO Implementation**

**Client : AVON Steel, Ludhiana, Pvt**

**Organization : Orane Consulting Pvt Ltd**

**Project Span : NOV 2016 –Till Now**

**Team Strength : 7**

**Role : Offshore Project Manager**

**Short Brief : AVON steel is a major steel and bicycle manufacturer based at Ludhiana, Punjab, India**

**Deliverables**

* Profitability and Ratio Analyst Dashboard
* Profit and Loss Statement, Cost Sheet Report, Balance Sheet Report
* Sales and Purchase Dashboard
* Customer Aging, Vendor Aging, vendor overdue,
* Production Dashboard for stock, coal consumption, rolling,
* HR dashboard, Manpower Trend, Absenteeism Trend, HR Cost Trend, Attrition Trend.
* GST Implementation

**Project # : 13**

**Title : SAP BIBO Implementation**

**Client : Nucleolus Software, Noida**

**Organization : Orane Consulting Pvt Ltd**

**Project Span : Oct 2016 –Till Now**

**Team Strength : 3**

**Role : Offshore Project Manager**

**Environment : SAP ECC 6.0, BI/BO**

**Short Brief : Nucleus Software is a major software service provider for banking solution worldwide**

**Deliverables**

* Sales & Revenue report & Dashboard
* AR/AP Bex reports & Dashboard
* P&L, Balance sheet Report and Dashboard
* What-if analysis dashboard

**Project # : 12**

**Title : IGT SAP Support**

**Client : InterGlobe Technologies, Gurgaon, India**

**Organization : InterGlobe Technologies International Pvt Ltd**

**Project Span : Jun 2010 –Jul16**

**Team Strength : 10**

**Role : Project Manager – SAP**

**Environment : SAP ECC 6.0**

**Short Brief : InterGlobe Technologies is a group company of InterGlobe and aimed at providing IT and BPO**

**Services for Travel, Airlines and Hotel industries.**

**Responsibilities**

* Setup of service helpdesk based on SLA to manage support issues.
* Developing knowledge base for service desk and other reusable component.
* Institutionalizing change management process & policies for support ticket.
* Defining team SODs and enforcing organization change management with business users.
* Working on ABAP, PI, BW BASIS, BPC, PS, SD, MM, FICO and HCM as when required.
* Upgraded ECC6.0, NW PI 7.0 and Solution Manager 7.0 with internal support team.
* Develop and maintain project management and compliance document.
* Providing solution on IT infrastructure management related to Server and Backup.
* Managing application, server and security audit with Deloitte, E&Y, KPMG, and PWC & SAP.
* Assisting technical and functional team to fix support issues.
* Establish performance requirement and personnel development targets.
* Scheduled reporting of project status to leadership team.
* Defining annual IT Budget, project planning & execution, people management, training management, delivery management, server management and backup management.
* Mentoring and motivating team members to work together.

**Project # : 11**

**Title : SAP Support**

**Client : Ethiopian Airlines, Addis Ababa, Ethiopia**

**Organization : InterGlobe Technologies International Pvt Ltd**

**Project Span : Apr 2013 –Jul’16**

**Team Strength : 14**

**Role : Project Manager**

**Environment : SAP ECC 6.0**

**Short Brief : Ethiopian Airlines is a leading Airline of Africa region based out of Addis Ababa, Ethiopia.**

* Institutionalizing change management process & policies.
* Setup of client helpdesk based on CFT/SLA to manage support issues.
* Managing tracker of support issue and reporting weekly basis to stakeholders.
* Develop and maintain project management and compliance document.
* Provide leadership to ensure integrated solution will be coordinated and standardized.
* Developing knowledge base for service desk and other reusable component.
* Defining SODs and enabling the same across departments and locations.
* Providing solution on IT infrastructure management related to Server and Backup.
* Audit management for application and data security for client.
* Assisting technical and functional team to fix post go-live/support issues.
* Managing onsite/offshore support team based of client requirement.
* Mentoring and motivating team members to work together.
* Establish performance requirement and personnel development targets.
* Scheduled reporting of project status and delivery to top Management & PMO.

**Project # : 10**

**Title : SAP BPC Implementation**

**Client : InterGlobe Technologies, Gurgaon, India**

**Organization : Orane Consulting Pvt. Ltd**

**Project Span : Jun 2013 –Oct 2014**

**Team Strength : 8**

**Role : Project Manager**

**Environment : SAP ECC 6.0, BPC10.0, BW 7.3, Windows 2008 R, SQL Server 2008 R2.**

**Short Brief : InterGlobe Technologies is a group company of InterGlobe and aimed at providing IT and BPO**

**Services for Travel, Airlines and Hotel industries.**

**Responsibilities.**

* Project Management, planning, execution & monitoring based on project plan as per ASAP methodology.
* Work in conjunction with technical and functional team.
* Facilitating discussion, decision making and conflict resolution, advising removal of impediments.
* Driving standards, define& improve data governance strategy and enforce best practices
* Developing and managing project documents - project status, BBP, Test Script, UAT, User Manuals, role matrix and data migration.
* Lead team to build large scale, high availability and fault tolerance data analytic.
* Monitoring of development/project resources, individual performance and adjust accordingly.
* Scheduled reporting to leadership team and PMO on the status of project deliver

**Project # : 9**

 **Title : SAP Implementation**

**Client : Ethiopian Airlines, Addis Ababa, Ethiopia**

**Organization : InterGlobe Technologies International Pvt Ltd**

**Project Span : Sep 2011 –Mar’2013**

**Team Strength : 45**

**Role : Delivery Manager**

**Environment : SAP ECC 6.0, Netweaver PI 7.1, BW 7.3, Excelcious, Oracle 10, AIX and Windows Systems**

**Short Brief : Ethiopian Airlines is a leading Airline of Africa region based out of Addis Ababa, Ethiopia.**

* Team deliverables planning, execution & monitoring based on project plan for onsite/offshore team as per ASAP methodology.
* Work in conjunction with project management, technical and functional team.
* Driving standards, define& improve data governance strategy and enforce best practices
* Developing and managing project documents - project status, BBP, Test Script, UAT, User Manuals, role matrix and data migration.
* Monitoring of development/project resources, individual performance and adjust accordingly.
* Establish performance requirement and personnel development targets.
* Assisting functional and technical team in the solution and implementation of business requirement as per BBP/Scope.
* Developing solution of Integration of airlines systems (RAPID, Flight Operation, SABRE, Medical system, Maintenix (MRO), Sheba Miles Reward program , IATA – SIS(AR & AP), Employee Credit society etc, Employee Ticket Benefits, Citibank and Dutch bank) with SAP.
* Establish performance requirement and personnel development targets.
* Mentoring and motivating team members to work together in the huge work pressure of implementation.
* Solution, Design & Development of Airlines Direct Operating Cost(DOC) Module
* Scheduled reporting to leadership team and PMO on the status of project delivery.

**Project # : 8**

**Title : IGT SAP Implementation**

**Client : InterGlobe Technologies, Gurgaon, India**

**Organization : Birlasoft (India) Ltd**

**Project Span : Jun 2009 –May 2010**

**Team Strength : 12**

**Role : Lead Technical Consultant**

**Environment : SAP ECC 6.0**

**Short Brief : InterGlobe Technologies is a group company of InterGlobe and aimed at providing IT and BPO**

**services for Travel, Airlines and Hotel industries.**

**Responsibilities.**

* Lead Consultant for ABAP, BASIS, PS, SD, MM & HCM, Modules.
* ABAP development for complex module application and reporting.
* SAP ECC Integration with PTTR(Timesheet tool) and SAP-HRIS System
* Configuration, development, unit testing UAT, user training, role matrix, data migration and final preparation and go-live.
* Developing automated payroll cost allocation based on timesheet from resources using CATS
* Assisting project team in functional and technical solution of business requirement.
* Integration of SAP ECC with Bank of America, HDFC and ICICI bank for outgoing payment.
* Closing of post g-live issues and project sign-off for payment release.

**Project # : 7**

**Title : SAP Development Support**

**Client : BMW India (**www.**bmw**.in)

**Organization : Birlasoft (India) Ltd**

**Project Span : Mar 2009 –Jun 2009**

**Team Strength : 5**

**Role : Lead ABAP Consultant**

**Environment : SAP ECC 6.0**

**Short Brief :**

**Responsibilities**

* ABAP development for complex module application and reporting.
* Developing financial reports asset depreciated and scraped cost center wise revenue.
* Developing report on customer payment information and month wise revenue on car sales.
* Developing reports for Sales tax register, sales invoice layouts for different countries.
* Sign-off on tickets for payment release.

**Project # : 6**

**Title : SAP Implementation**

**Client : Shiv-Vani Oil & Gas Exploration Services Ltd (**www.**shiv-vani**.com)

**Organization : Birlasoft (India) Ltd**

**Project Span : Feb 2009 – Jun 2009**

**Team Strength : 15**

**Role : Lead ABAP Consultant**

**Environment : SAP ECC 6.0**

**Short Brief :**

**Responsibilities**

* ABAP development as per specification document from modules SD, MM, PS, PM, FICO and HR.
* Assisting other ABAPers in understanding function requirement and technical bugs & fixes.
* Development of custom workflow for GL, PR and PO, development of customer aging, vendor aging, employee flexible data, employee salary register, vendor & customer ledger.
* Developing smartform/script layout for JV, Salary Slip, service tax register, invoice, and purchase order.
* Unit Testing, UAT, user manuals, training and go-live.
* Sign-off on post go-live issues and payment release.

**Project # : 5**

**Title : SAP Interface Implementation & Development Support**

**Client : Samsung (India) Electronics Pvt. Ltd**

**Organization : Birlasoft (India) Ltd**

**Project Span : Oct 2008 – Feb 2009**

**Team Strength : 7**

**Role : Lead ABAP Consultant**

**Environment : SAP 4.6B**

**Short Brief :**

**Responsibilities**

* Integration Development using SAP business connector 6.0, ALE-IDoc implementation project with Manhattan’s ILS for Order, shipping and delivery.
* ABAP development of reports for shipment, sales order, delivery order, sales variance and material stock.
* Resolving ABAP service tickets per SLA.

**Project # : 4**

**Title : SAP-Implementation**

**Client : ANG Auto Ltd, New Delhi**

**Organization : Birlasoft (India) Ltd**

**Project Span : Aug 2008 – Oct 2008**

**Team Strength : 12**

**Role : Lead ABAP Development Consultant**

**Environment : SAP ECC 6.0**

**Short Brief :**

**Responsibilities**

* ABAP development as per specification document from modules SD, MM, PS, PM, FICO and HR.
* Assisting other ABAPers in understanding function requirement and technical bugs & fixes.
* Development of vendor and customer aging, ledger
* Developing smartform/script layout for JV, service tax register, invoice, purchase order, good receipt and gate pass.
* Unit Testing, UAT, user manuals, training and go-live.
* Sign-off on post go-live issues and payment release.

**Project # : 3**

**Title : SAP-HR Implementation & Support**

**Client : PI Industries Ltd**

**Organization : PI Industries Ltd**

**Project Span : Jan 2008- July 2008**

**Team Strength : 5**

**Role : ABAP-HR Development Consultant**

**Environment : SAP 4.7, Sun Solaris, Oracle 8**

**Short Brief : PI Industries is leading company of agriculture products and fine chemicals based out of Gurgaon.**

 **Responsibilities**

* BBP, Unit Testing, UAT, user manuals, role matrix, data migration and go-live.
* ABAP Development of reports, enhancement, data migration programs, enhancements for HCM- PA, OM, PY and TM.
* Integration of SAP ECC with Time Office software for automated attendance capturing into SAP.
* Layout development of salary slip
* Report development for salary register, leaves & attendance, employee master.

**Project # : 2**

**Title : SAP Support**

**Client : PI Industries Ltd**

**Organization : PI Industries Ltd**

**Project Span : April 2005- Dec 2007**

**Team Strength : 8**

**Role : ABAP Programmer**

**Environment : SAP 4.7, Sun Solaris, Oracle 8i**

**Short Brief : PI Industries is leading company of agriculture products and fine chemicals based out of Gurgaon.**

 **Responsibilities**

* Integration of R/3 4.7 with Barcode Software in the material production for sales.
* Integration of R/3 4.7 with Branch Connect for online, quotation, material stock, sales order, deliver and billing.
* Integration of R/3 4.7 with Orangescap’s Dimension Application for budgeting and requirement planning
* Development of customer credit report, sales register (Weekly, Monthly, Annually) sales summary, sales variance, sale tax register. post go-live support.
* Resolving post-go love and support issues.

**Project # : 1**

**Title : SAP Implementation, Implemented by Siemens**

**Client : PI Industries Ltd**

**Organization : PI Industries Ltd, www.piindustries.com**

**Project Span : July 2004 Mar 2005**

**Team Strength : 25**

**Role : Trainee ABAP Programmer**

**Environment : SAP 4.7, Sun Solaris, Oracle 8i**

**Short Brief : PI Industries is leading company of agriculture products and fine chemicals based out of Gurgaon.**

 **Responsibilities**

* ABAP Trainee for ABAP development in core team.
* Support to Implementation team for modules MM, SD, PP, PS, QM and FICO
* Changes in purchase order, Billing and Good Receipt layout.
* Development of report like stock register, customer information, open purchase order and collective release, branch wise sales register.
* Assisting in requirement gathering, unit testing, UAT, data migration.
* Development maintenance of MS ASP intranet portal, website for marketing services.