**Profile**

# Ravi Kumar

**Email id –** [**raviengg123@gmail.com**](mailto:raviengg123@gmail.com) **Mobile No -9891197401**

**Career Objective**

I use my skills, experience and adaptability to obtain an Assistant Manager position where I am constantly challenged. My greatest strength is my ability to walk into a new environment and be functional immediately. I am quick to learn and adapt to new Situations, configurations and technologies.

# Technical Expertise

Operating System: MS- Windows XP, Windows 7, Windows 8, Windows 10, Windows 2003/2008/2012 Server.

Windows server 2008 and 2012, Active Directory Virtualization Microsoft Hyper-V 2008 R2 and 2012 R2

Expertise in solution design in Microsoft Messaging on premise Exchange 2010 Microsoft Office 365 configuration

Excellent Knowledge of security hardware device sonic wall Firewall Assembling, installation and troubleshooting of servers (IBM)

# Educational Qualification

* 1. om Kumaon University Nanital, R H (Radhey Hari) Govt P G College Kashipur in 2010 12th, (NIOS) National Institute of Open School in 2006

10th, (CBSE) Central Board of Secondary Education in 2002

# Certifications

* + - Completed the Technical training of Microsoft certified Eng. (MCSE) From IIHT Pitam Pura, New Delhi
    - Completed the Technical training of Cisco Certified Network Associate**.** (CCNA) Institute of IIHT Pitam Pura New Delhi

# Experience Summary

More than 8 years of experience in Information Technologies -IT. I have industry certifications like MCSE 2003 and CCNA.

Extensive experience on Server Configuration — Microsoft Windows 2003/08/12

# January 2011 to till date-Assistant Manager -IT

**Pioneer Urban Land & Infrastructure Ltd**

**Company Profile**

Pioneer Urban Land & Infrastructure is a Private Sector Organization that offers Services in Construction / Real Estate / Infrastructure.

# Responsibilities and Nature of Job:

**Roles:**

* + - * Administration and Maintenance of Windows based network of over 250 Workstations and 25 Servers (IBM Servers –M3 X3650, M4 3650, M4 3300) running Windows. 2003/2008/2012 operating systems. Troubleshooting Active Directory replication problems.
* Microsoft products patch management with WSUS server on Windows Server 2008 R2
* Deployment of Domain controller, Group policy, DHCP, DNS, FTP, Active Directory, Virtualization using Hyper-V Windows Server 2012 & 2008 R2
  + - * Call Management using Manage Engine Service Desk plus Tool
      * Design and implement a mechanism for handing on-off technical issues to other technical teams for resolution.
      * Performing Backup on Ultrium tape drive using VERITAS NetBackup Planning and Scheduling of Backups of servers and backup policies
      * TrendMicro Office Scan antivirus administration and troubleshooting issues
* Provide support 8 sites office All kind of problem (Email, VPN Connectivity, Hardware, Software, Server, Desktop, virus, Database etc.) also through remotely and telephonically
  + - * Basic knowledge Microsoft Office 365 configuration, Azure AD Connect.
      * Core Team Member in **SAP** implementation .Effectively participated in configuration of SAP server, Solution Manager and SAP Router.

# Oct 2009 till Dec 2010- Technical Support Executive

**NTS Computer Pvt.Ltd**

**Company Profile**

Network Technology Services (NTS Computers (P) Ltd was established a decade ago, with a vision of providing IT Services and solutions. We provide cross-platform scalable solutions for enterprise applications.

We are an IT solution provider dedicated to customer satisfaction, equipped with the latest software and hardware and strengthen by a group of highly experienced and well- qualified professionals

# Responsibilities and Nature of Job:

**Roles:**

* + - * Technical support of Operating System (Windows XP/Win 7) Backup Management, Reporting and Recovery.
      * Virus Protection and Eradication.
      * Configuring and troubleshooting Microsoft Outlook.
      * Trouble shooting the networking related problems.
      * Great inter-personal skills; and comfortable working effectively both independent and in a team environment.
      * Fault finding & trouble shooting of Monitor, SMPS, and Mother Board Installation Supported end users in problems with using desktop applications.
      * Create a backup and recovery policy. Quickly arrange repair for hardware in occasion of hardware failure.

# Aug 2008 till Sep 2009- Desktop Engineer

**ACS Computer Pvt. Ltd**

**Company Profile**

ACS Computers is IT Service Provider Like, Desktop Computer Services, Laptop Computer Services, Computer AMC Services, Data Recovery Services, Computer Monitor Service Centres, Computer Printers, Computer Scanners, UPS & Inverter Dealers, Computer Monitors & Keyboards, Multimedia Speakers, Computer RAM & Hard Disk, Computer Small Accessories, Desktop Sales, and Laptop Sales.

# Responsibilities and Nature of Job:

**Roles:**

* + - * Configuring and troubleshooting desktops, laptops and Printer
      * Handle and troubleshoot operating system installations, software installations such as MS Office,Anti-virus software, Internet Information Server
      * Fault finding & trouble shooting of Monitor, SMPS, and Mother Board Installation Supported end users in problems with using desktop applications.
      * Performed software support such as software updates, configurations, software

rebuilds and client installation.

# Positive Traits

I hereby declare that all the information provided is true to the best of my knowledge hard working, confident, innovative and competent personality with team spirit to handle any adverse situation.

# Personal Information

Father’s Name Mr. Rajender Prasad

Address B-60 Sharda Puri Ramesh Nagar New Delhi -110015

Date of Birth 20th Jul 1987

Marital Status Married

Place Delhi

Language Known Hindi, English, Punjabi

# (Ravi Kumar)