



Shubham Kumar

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Add: H/S-99, Prem vihar Chowk Haripur kalan raiwala,
Dehradun, Uttarakhand-249205 (India).

WORK EXPERIENCE

4 Years and 4 months

AGE

23

OBJECTIVE

To work in growth oriented organization where my skills could be effectively utilizes and enhances to contribute to the success of the organization. To give my 100% dedication for whatever the task will be delivered to me.



Education

Bachelor, Technology.

Lovely Professional University. Dehradun,
Uttarkhand.

Graduated, July 2017.

10+2

S.S.M.N Inter College, DEHRADUN (Uttarkhand) .

Intermediate, July 2013.

10th

S.A.A.V HIGH SCHOOL, HARIDWAR (Uttarkhand) .

Matriculation, July 2011.



Professional Qualifications and Affiliations

- Microsoft Certified Systems Engineer (MCSE , CCNA & LINUX)Hardware & Networking Course from HCL Institute ,Dehradun, Uttarakhand .



PROFESSIONAL EXPERIENCE & PROJECT

1. Multiplex Cinevision Pvt. Ltd.

Since Nov' 2016 to till date

Project overview:

Multiplex Cinevision Pvt. Ltd. is the largest multiplex organization, the dominate player in traffic systems with proven international experience, the cash management company with the highest growth and the most dynamic composition in the training business. Pcs thus demonstrates functional expertise in various segment of IT, that covers Infrastructure, networking, Facility management, Outsourcing, printing, cash management, s/w development, ERP implementation and training.

Multiplex Cinevision Pvt. Ltd. (WAVE CINEMAS) Is Cinema base Company having the provide the movies. I am deputed as Hardware & Network Engineer at Haridwar site in Uttarkhand

As IT-Sr. Executive

Now, I am working on a project also.

2. **Aforeserve Pvt. Ltd.**

Since July' 2015 to Oct, 2016

Project overview:

Aforeserve Pvt. Ltd. Aforeserve is an integrated service management and support company offering comprehensive and standardized life cycle services for the full spectrum of Information, Communication and Technology (ICT) products including notebooks, desktops and servers, computer peripherals, surge protection and power conditioning units and mobility devices as well as for a range of non IT automated systems such as self-service kiosks, point of sale terminals, ATMs and satellite communication systems..

Aforeserve computers Ltd. is IT Company having the project at Clint side **HP Service Center (Haridwar & Roorkee)** for providing Networking and FMS support. I am deputed as Hardware (laptops,desktop, servers, thin clients, workstation, pos etc) & Network Engineer at hp, Service Center, Roorkee, (Uttarakhand).

Responsibilities–

As senior desktop engineer

- Providing Desktop support on the site.
- Installation and Troubleshooting of Printers
- Installation and Configuration of WINDOWS XP/ Win 7, Win 8 Operating system.
- Management of Users and Group, Backup, Restoration and Different day-to-day administrative task on Desktop\Laptop\Printer.
- Troubleshooting of Microsoft outlook Mail Client.
- Troubleshoot issues as 1st and 2nd -level support for desktop and enterprise applications, local/networking printing, & e-mail, connectivity, remote access, and hardware issues
- Training room setup, hardware upgrades, hardware disposal, loaner program, asset inventory, software inventory, remote imaging, new hire setup, termination, relocation, remote and automated updates, and remote support
- Internal laptop support specialist .presently working in HP (aforeserve.co ltd) as laptop service & support engineering
- Hands on experience of HP desktop and laptop issue with hardware and os related problems
- Diagnosing and troubleshooting laptop and desktop issues.

Responsibilities–

- Installation and Configuration of WINDOWS XP/ Win 7, Win 8 Operating system.
- Providing New Setup in Client site
- Installation and Configuration of Server 2008 Operating system.
- Configuration of DNS & DHCP Server 2008 Operating system.
- Installation and Configuration of Vista software.
- . Providing Desktop support on the site.
- Installation and Troubleshooting of Printers
- Management of Users and Group, Backup, Restoration and Different day-to-day administrative task on Desktop\Laptop\Printer.
- Troubleshooting of Microsoft outlook Mail Client.
- Troubleshoot issues as 1st and 2nd -level support for desktop and enterprise applications, local/networking printing, & e-mail, connectivity, remote access, and hardware issues
- Training room setup, hardware upgrades, hardware disposal, loaner program, asset inventory, software inventory, remote imaging, new hire setup, termination, relocation, remote and automated updates, and remote support.

As a team lead

- Handling team of six people.
- Managing site stock in order to satisfy client's requirements.
- Report day to day activity of the team and site to head office management.
- General office administrator i.e. roster leaves.
- Call logging and following the status.

3. Awgp Gayatri Parivar(Shantikunj,Haridwar)

Since Sep'2014 to Jun'2015

Project overview:

Gayatri Pariwar is a living model of a futuristic society, being guided by principles of human unity and equality.

Profile: Worked at it assistant (**Uttarakhand**) as Customer Support Engineer for HP, Dells, Intex ,Sony , Ibm , Computers on behalf of Awgp GaYatri Parivar(Shantikunj)Haridwar.

Responsibilities:

- Troubleshooting and resolving Desktop Related Problems
- Troubleshooting hardware & software related issues

System Support -

- Troubleshooting and Resolving Desktop related problems.
- Troubleshooting and Resolving Hardware and Software Problems Related to Printers.
- Installation, Repairing and Formatting of 2000/XP/2003/win 7/win 8/win 10 Operating system,



Languages

- Hindi
- English



Personal Interests

- Reading
- Travelling
- Spend time in Computer or Internet
- Photography



Personal Details

Fathers Name : Mr. Sharvan Kumar

Mothers Name : Smt. Dulari Devi

Permanent address : 99 prem vihar chowk Haripur kalan, Dehradun (uttarakhand)

Date of Birth : 04 May, 1996
Nationality : Indian
Languages Known : English, Hindi.

Declaration

I, Shubham Kumar, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Haridwar

Date: -

Shubham Kumar.