LOKESH GUPTA

Contact Address: 1281, Sector-1 Madhav Puram, Meerut U.P.

Contact No.: 9760426491

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OBJECTIVE

To work with an organization where I can explore and utilize my technical and analytical skills and contribute to the organizational growth.

EDUCATIONAL QUALIFICATION

COURSE	YEAR OF PASSING	COLLEGE/ SCHOOL	UNIVERSITY /BOARD	RESULT
B.Tech (Electrical & Electronics Engineering)	2012	Vidya college of Engineering	U.P. Technical University	71 %
Intermediate (10+2)	2007	Devnagri inter college Meerut	U.P Board	1 st Division
10 th	2005	Devnagri inter college Meerut	U.P Board	1 st Division

> Post Graduate diploma in Health, safety and environment.

Trainings

- >One Month plant Training on Electrical & Electronics Engineering maintenance in Indira Gandhi Centre for Atomic Research, Kalpakkam.
- > Attended training programs in MOSCOW and PARIS for Equipment installation & commissioning, troubleshooting, maintenance and project management.

EXPERIENCE

Company	Duration	Work Profile/Responsibility
Reservoil, Mumbai Service Manager (Technical)	June 2014 to till date	 To ensure preventive and breakdown maintenance of imported and sophisticated laboratory and field equipment for Oil & Gas industry. Installation and commissioning, calibration and troubleshooting of machines, provide operational training to customers. To attend the complaints/customer issues and provide the adequate solutions. Prepare Preventive Maintenance Schedule and Spare Management.
		➤ Prepare corrective and preventive action plans, standard maintenance procedures.
		➤ Handle a team of technicians/service engineers

		and provide Technical support to them.
		> Maintain AMC records, payment follow up for AMC and spare parts etc.
		➤ Planning and executing the installation and commissioning of machines under all the running and upcoming projects.
		> Create and implement measures to minimize breakdowns and repairs (performing quality checks of all machinery, tools, equipment etc)
		> Troubleshoot problem areas and create a clear plan of action for fixing necessary parts
		> Record and track daily progress/error reports
		Maintain vendor relationships and order new materials as needed
		> Warrantee handling and client management.
		➤ Provide after sales technical support and maintain customer relations.
		Regular interaction with customer to improve service and parts marketing.
		➤ Resolving customer's queries.
		➤ Working with a pro-active approach
		> Travelling PAN India to visit customer sites.
		Assist Head of Service with required service activities.
		> To ensure Preventive and breakdown Maintenance
Anchor electricals pvt. Ltd(by PANASONIC)	June 2013 to April 2014.	of Machines.
Engineer Trainee		> Responsible for a making analysis report for Breakdown and action plan and Root cause analysis.
		> Prepare PM Schedule and Spare Management.
		> Prepare CAPA, SOPs, Equipments history, etc

PERSONAL INFORMATION

Contact No : 9760426491

Email : lokeshgupta1211@gmail.com

Date of Birth : November 12th, 1989

Gender : Male

Permanent Address : 1281, Sector-1, Madhav Puram, Delhi Road, Meerut-250002 U.P.

Marital status : Married

Nationality : Indian

Language Known : Hindi, English

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