

Collaborative Technology Leader & Digital Transformation Expert

Achievement-driven/High Performance Management Executive, helping companies fill the strategic gap of a Business. Over 25 Years of notable success in IT Leadership, Strategy & Management, Steered many Enterprise Application Projects, Established IT Infrastructure & Security Infrastructure, IT Service Delivery & Support while monitoring IT operations to ensure that all the networks, applications & IT services are up & running and provide a high degree of reliability & availability to end-users. Extensive experience in collaborating with the business leadership teams at the CXO-level to evolve IT strategies and roadmaps.

A BRIEF SUMMARY

A Digital Savvy, Pragmatic, Values-based, Tenacious, Innovative, Collaborative and Result-oriented Transformational leader with perseverance & excellent Customer and Partner Management, Delivery Management & People Management skills having a profound business knowledge in **Retail, E-Commerce, Healthcare, Education, Supply chain and Manufacturing** etc. domain. Played a Pivotal role in Strategic growth, Planning & Execution, Optimization and Digitalization by leveraging Technology solutions to help change the way RCM did business and transformed from good to great.

Having extensive multiyear experience in technology solution deliveries and implementation in various regions including **USA, UK, Europe, APAC** and **EMIA** regions with onsite and offsite exposure.

Handle the Projects for **Apple, Sony PlayStation, New York university, Brightstar, Vodafone, Hitachi, Waggener Edstrom, RCM** (5 Million users E-commerce, .1 Million POS solutions development & integrated with the **greenfield SAP S4/Hana implementation** including Retail/SD/MM/PP/QM/PS/WM/PS and FICO), **TCI** and some **Govt of India** enterprise projects.

Speaker and panellist with various international forum like MILT, NASSCOM and FICCI etc.

COMPETENCIES

Strategic	<ul style="list-style-type: none"> • Strategic IT Leadership & Planning • Cloud Strategy/Architecture – SaaS/PaaS/IaaS (AWS/Azure) • P&L Management • Digital & E-Commerce Product Strategy • Goal Setting & Performance Metric 	<ul style="list-style-type: none"> • Digital Transformation Strategy • Global Vendor & Outsource Management/Contract Negotiation • Risk Management • Delivery Management (Onshore & Offshore) • Team Building & Talent Management 	<ul style="list-style-type: none"> • Design Thinking & CX Strategy • Process Excellence & Quality Management • Agile & DevOps Approach • Digital Marketing /Social Media & Customer Engagement Strategy • Technology Consulting & CIO Advisory
Planning & Execution	<ul style="list-style-type: none"> • ERP/CRM/HRMS Development & Integration • Enterprise ICT Strategy & Management • Budgeting / Cost Control • Datacentre Consolidation & Development • Change Facilitation/ Management • Business Development & Client Engagement 	<ul style="list-style-type: none"> • Digital Products/Mobile Apps Development • Customer Behavioural Analytics • CMMI experience • Software Engineering & Program/Project Management • IT Governance & Auditing • Key Account Management 	<ul style="list-style-type: none"> • Business Analysis & Solution Architecture • IT/Data & Cyber Security • Incident and Change Management • IT Infrastructure & Service Desk Management • Backup, BC & DR Strategy & Implementation • AI / RPA Strategy & Business Process Automation

CERTIFICATIONS

- **PMP Certified and Member of PMI USA in 2009.**
- **Microsoft Certified Solution Developer (MCSD.NET) in 2004**
- **Microsoft Certified Application Developer (MCAD) in 2004**
- **Microsoft Certified Trainer in 2004**
- **Presentation Skills Program From NIS, New Delhi in 2002**
- **Microsoft Certified Database Administrator in 2001**
- **Microsoft Certified Solution Developer in 2001**
- **DOEACC 'O' Level in 2000**
- **Certificate in Java 2.0 from Edutech Informatics India Pvt. Ltd., New Delhi in 1999**

TECHNICAL SKILLS

Operating System	: Windows, Mac OS and Linux
Languages & Tools	: Dot Net, React Native, React/Angular JS, SharePoint, Visio, WordPress, PHP, Joomla, Magento
Project Management Tools	: JIRA, Basecamp, Microsoft Enterprise Project, Trello,
Data Science	: Power BI, tableau and R
Mobile	: Android, IOS, Windows and Hybrid (Flutter & React Native)
Middleware	: BizTalk, Oracle Fusion
Reporting Tools	: Crystal Reports, MS SQL Server Reporting services
DBMS	: FoxPro 2.6, Clipper, dBase III+.
RDBMS	: MS SQL Server, Oracle, My SQL and PostgreSQL
ERP	: SAP S4/HANA , Microsoft Dynamic
Estimation	: Function Point, WBS, Use Case and Delphi Technique
Digital Marketing	: SEO/SMO, PPC, Content Marketing, Online Reputation Management
Domain Knowledge	: Retail, Healthcare, Telecom, Power and Utilities, Logistic and Supply Chain, CRM, Education, Media and Entertainment, E-commerce, Real States, Email-Archiving, Manufacturing and CMS
Others	: Big Data, Various Software development methodology Like Agile (Scrum/XP/RUP), MSF etc.

FUNCTIONAL STRENGTHS

- Ability to multi task and collaborative problem solving. Brainstorms for most effective solution for any problem.
- Proactive Risk Management and calculated risk taker. Enjoys setting up new initiatives from ground zero.
- Establishing governance model, toll gate review mechanism and establishing practices/processes for new service offerings.
- Metrics based data driven decision making.
- Advising management on critical IT issues in businesses, frontline developments and emerging technologies.
- Comfortable in dealing with groups at various levels.
- Highly organized with strong abilities of handling ambiguous situations

CAREER CONTOUR

- **Feb 2016 to till date Chief Technology Officer with RCM (Fashion Suitings Pvt. Ltd.)**
- **Jan 2015 to Feb 2016 Vice President Technology and Product Engineering with Truworth Infotech Pvt. Ltd.**
- **June 2014 to till date Vice President Software Development with Netsmartz Infotech Pvt. Ltd,**
- **January 2010 to June 2014 Head Software Development with NCPL (Part of HCL Infosystem Ltd.)**
- **July 2008 to January 2010 Project Manager with Hanu Software Pvt. Ltd.**
- **September 2006 to June 2008 Project Manager with Ledger Solutions Pvt. Ltd.**
- **September 2005 to September 2006 Program Manager with Visions, (ODC of TSG, USA)**
- **September 1999 to August 2005 as Project Lead with Sarita InfoTech Pvt. Ltd.**
- **September 1994 to August 1999 as Software Developer with Bhilwara Thread Pvt. Ltd.**

EDUCATION CREDENTIALS

- Master of Computer Application (MCA) from Madurai Kamaraj University, Madurai