



Amit Kumar

B. E. (Electronics & Communication)

Mob: +91-9467396299

Email ID: amit9ece@gmail.com/amit10480@gmail.com

**Present Address- H.no-295/13, Hans enclave, Gurugram,
Near N.H-8, Haryana-122001.**

**AIMING FOR ASSIGNMENTS AS SERVICE/ MAINTENANCE HEAD IN POWER/ELECTRONICS
SECTOR IN REPUTED M.N.C.**

PROFILE BRIEF

- **9.5 year experience at various levels in different Power/Energy sector like Emerson Network Power India, Eltek SGS Pvt. Ltd. & Acme Cleantech Solutions Pvt. Ltd.**
- **Presently designated as Circle Operation Manager with ACME Cleantech Solutions Pvt. Ltd.**
- **Adept in handling the complete project operations entailing resource utilization, manpower management, maintenance and servicing.**
- **Implementing process enhancement & quality control techniques for electronics.**
- **An effective communicator with effective Technical, problem solving & organizational abilities.**
- **All complaints closer updates to customer on daily basis.**
- **Proven Ability in Service and Maintenance, Project & Services, Resource Utilization, Product Service & Operation, Team Management, Vendor Management, Product Leads, Project Management, Maintenance Management (Preventive and Corrective), Cost Management, Customer Support, Technical Support, Product Negotiation, Budget Preparation, Installation & Commissioning, Revenue Generation Through Service .**

Core Skills

Installation, Commissioning, Service & Operation, AMF Panel, SMPS (800W to 250KW and more), PIU, IPMS, ODC Enclosure, DC-DC Converter, DG, BHMS, RMS, MODBUS, Integration, AC-DC Converter, SG Charger, TG charger, MS-office etc...

Working Experience

Circle Operation Manager – Services & Operations

Acme Cleantech Solution Pvt. Ltd. – Gurgaon Haryana, Sep 2016 to till Date

Product's Handel in Current Industry

- **Power Interface Unit, SMPS, Inverter & Air Condition.**
- **Power, Electrical & Electronics Product.**

Department: Circle Operation

Key Responsibilities:

- Engage in all Operation & Maintenance of Telecom/AC power systems deployed at H.O for **DELHI-NCR & PAN India Services.**
- Handling a team of 20 engineer's for daily PM & CM in Delhi-NCR circle. 17 Service Manager for other circle service operations.
- Coordinating for servicing & maintenance of PIU, IPMS, Solar system, Industrial DC Systems, SMPS, AC Services & Inverter.
- Maintaining customer relations through effective online & offline support to Customer.
- After-sales support of entire range of Telecom Power solution products.
- Prepare daily service reports.
- Coordinating with customer support team at HQ and Customer representatives at circle.
- Daily up gradation of customer problems & their requirement for better relations.
- Responsible for budgeting & spares inventory Planning.
- Daily basis update to customer for complaints closer & customer care team also.
- Managing zone level service contracts.
- Responsible for conducting training programmes on customer requirements.
- New AMC contract with customer.
- Billing, Collection & Inventory daily basis update.
- Responsible for minimising of circle expenses.
- Providing training to customer onsite or offsite.
- Technician audit on monthly basis.
- Technician training for new products operation awareness.
- Responsible for new cost effective spares management & developments for better logistics.

Circle Operation Engineer – Services & Operations

Emerson Network Power (I). – Chandigarh, Aug 2013 to Aug 2016

- Engage in all Operation & Maintenance of SMPS, Inverter, IPMS & Industrial Charger systems deployed at Chandigarh **taking care Service for upper north service.**
- Handing a partner team of 10 engineer's for daily PM & CM.
- Coordinating for servicing & maintenance of PIU, IPMS, Solar system, Industrial DC Systems, SMPS, AC Services & Inverter.

- Maintaining customer relations through effective online & offline support to Customer.
- After-sales support of entire range of Telecom Power solution products.
- Prepare daily service reports.
- Coordinating with customer support team at HQ and Customer representatives at circle.
- Daily up gradation of customer problems & their requirement for better relations.
- Responsible for budgeting & spares inventory Planning.
- Daily basis update to customer for complaints closer & customer care team also.
- Managing zone level service contracts.
- Responsible for conducting training programmes on customer requirements.
- New AMC contract with customer.
- Billing, Collection & Inventory daily basis update.
- Responsible for minimising of circle expenses.
- Providing training to customer onsite or offsite

Projects:-

- Installation and commissioning activity for Jio sites in Upper North location from FEB'2014 to DEC'2014.
- Installation & Commissioning of Next GEN SMPS for Indus Sites in Upper North from JAN' 16 to Mar'16.

Circle Operation Engineer – Services & Operations

Eltek Sgs Pvt. Ltd. – Gurgaon Haryana, Nov 2009 to July 2016

- Engage in Service of all Telecom Dc power systems deployed in Gurgaon taking care for service operation Haryana Delhi.
- Responsible for service of SMPS, PIU, IPMS used in telecom power sector.
- Responsible for Installation & Commissioning of SG Charger & TG Charger used in Industrial Power Sector in BHEL & NTPC.
- Maintaining customer relations through effective online & offline support to Customer.
- Prepare daily service reports.

Projects :-

- SMPS Installation Project done in BHEL/NTPC Jharli Jhajjer for Common Wealth Games power generation.

Personal Skills

Comprehensive problem solving ability & immense desire to learn new skills to improve my performance.

Academic Qualifications

- Bachelor of Engineering (Electronics & Communication) **from Maharishi Dayanand University, Rohtak in 2009 with 1st division (69%)**.

Interest

- Watching T.V.
- Playing cricket & volleyball.

Software Skills

- **Operating Systems** -- Window 98/XP
- **Utility Software** -- MS Office & CMS

Personal Details

Father's name : Sh. Satyapal
Nationality : Indian
Date of birth : 26th August 1987
Sex : Male
Marital status : Married
Language known : English, Hindi
Permanent Address : Village- Kapriwas, District- Rewari,
Near N.H-8, Haryana.

Declaration

The above-mentioned information furnished by me is correct to the best of my knowledge and will be relevant document if I am given a chance to serve under you. I shall leave no stone unturned to satisfy you.

Date :

Signature

Place :

Amit Kumar