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## MOLLA FIROJ ISLAM 09830713590/08336965469

 **Email- Firoj1208@gmail.com**

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| Objective | To actively work in the Industries, offering professional environment where I can utilize my skills, knowledge & ability to explore the working industry.  |
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| Name of the Examination | Board/ University | Name of the Institution | Year of Passing | Percentage of Marks |
| Secondary (10+ Level) Examination | W.B.B.S.E | G.U.N.V | 2007 | 50 |
| Higher Secondary (10+2 level) Examination | W.B.C.H.S.E | G.U.N.V | 2009 | 55 |
| Diploma in Mechanical Engineering | CMJ UNIVERSITY | CMJ | 2012 | 72.88 |
| Post Diploma In Plastic Mould Design with CAD/CAM | CIPET(Ministry of Chemicals & Petrochemicals) | CIPET Hyderabad | Passed in jan’2016 | 77.10(With Distinction) |

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|  Computer Skills: | **Industrial Experience** **Worked as a Service Advisor From-04/02/2013 To-28/06/2014** **OSL Prestige Pvt.Ltd.(BMW DEALER)****RESPONSIBILITY*** **Vehicle receives.**
* **Customer Complain Understanding**
* **Job card opening**
* **Preparing Cost Estimation**
* **In Process Inspection**
* **Rework Analysis**
* **Manpower Handling**
* **Customer handling**
* **Daily, Preventive & Schedule Maintenances**
* **Final Checking with customer**
* **Manpower Calculation**
* **Billing and vehicle delivery.**
* **Preparing Monthly Service Report.**
* **Looking after theTechnical Campaigns.**
* **New SCP Implementation.**

**Platforms :**Windows Xp, Vista ,Windows 7.**Software’s:** Auto Cad,ProE,MS Office, MS Excel,MS Power Point,DMS,OEM Portal,ETKA,SAGA Etc. **PRESENT EMPLOYER:****Presently Working as a Manager(Technical Field Force,DISS) in JIA Auto Sales Pvt Ltd.(SKODA Dealership) from Feb’16 till date.****RESPONSIBILITIES:*** Technical Support to the Technician for critical issues to get the conclusion
* Vehicles Diagnostic Log,RMVB Checking.
* Communicating with OEM for critical issue and field support.
* Helping the warranty team for warranty process and Claiming.
* New vehicle receives, checking and handover for selling.
* Preparing of the Monthly business report,Technical support report etc.

**Project Undertaken:**1) Making of “**DIFFERENTIAL MECHANISM**” Of a four wheeler Vehicle with Various Road and Load Conditions.2) Design & Development of **“Two impression automatic family injection Mould.”** For LED flash light cover. |
|  **Personal Information** |
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| Name | **Molla Firoj Islam**  |
| Father’s Name | Molla Najrul Islam  |
| Date of Birth | 10th Aug’1990 |
| Sex | Male |
| Nationality | Indian |
| Religion | Islam |
| Language Known | English, Hindi, Bengali. |
| Marital Status | Single |
| Hobbies | Reading Neswpaper,Listening Background Music, Playing Carrom And Riding Bike. |
| E-mail | Firoj1208@gmail.com/Firoj.islam@hotmail.com |

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| Phone number | **+91 9830713590/08336965469** |
| Permanent AddressPresent Address | Vill :Bheutia; P O : Jashar; PS ; Pursurah; Dist : HooghlyPin : 712415; State: West Bengal MALATI VILLA,186A/3 Picnic Garden Roa,1st Floor(South) Kolkata-700039West Bengal **REFERENCE CONTACT:*** Mr.Ganesh Kishore Contact No-09513340980

Area Manager-After sales (Škoda Auto India Private Limited)* Mr.Sandeep Debroy Contact No-07767813499

Manager-Quality - Analysis & Testing (Škoda Auto India Private Limited)Date:24-06-2017Place:Kolkata sign.jpeg Molla Firoj Islam |
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