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## MOLLA FIROJ ISLAM 09830713590/08336965469

**Email- Firoj1208@gmail.com**

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| Objective | | To actively work in the Industries, offering professional environment where I can utilize my skills, knowledge & ability to explore the working industry. | |
|  | |  |  |  |  |  | | --- | --- | --- | --- | --- | | Name of the Examination | Board/ University | Name of the Institution | Year of Passing | Percentage of Marks | | Secondary (10+ Level) Examination | W.B.B.S.E | G.U.N.V | 2007 | 50 | | Higher Secondary (10+2 level) Examination | W.B.C.H.S.E | G.U.N.V | 2009 | 55 | | Diploma in Mechanical Engineering | CMJ UNIVERSITY | CMJ | 2012 | 72.88 | | Post Diploma In Plastic Mould Design with CAD/CAM | CIPET(Ministry of Chemicals & Petrochemicals) | CIPET Hyderabad | Passed in jan’2016 | 77.10(With Distinction) | | | |
| Computer Skills: | | **Industrial Experience**  **Worked as a Service Advisor From-04/02/2013 To-28/06/2014**  **OSL Prestige Pvt.Ltd.(BMW DEALER)**  **RESPONSIBILITY**   * **Vehicle receives.** * **Customer Complain Understanding** * **Job card opening** * **Preparing Cost Estimation** * **In Process Inspection** * **Rework Analysis** * **Manpower Handling** * **Customer handling** * **Daily, Preventive & Schedule Maintenances** * **Final Checking with customer** * **Manpower Calculation** * **Billing and vehicle delivery.** * **Preparing Monthly Service Report.** * **Looking after theTechnical Campaigns.** * **New SCP Implementation.**   **Platforms :**Windows Xp, Vista ,Windows 7.  **Software’s:** Auto Cad,ProE,MS Office, MS Excel,MS Power Point,DMS,OEM Portal,ETKA,SAGA Etc.  **PRESENT EMPLOYER:**  **Presently Working as a Manager(Technical Field Force,DISS) in JIA Auto Sales Pvt Ltd.(SKODA Dealership) from Feb’16 till date.**  **RESPONSIBILITIES:**   * Technical Support to the Technician for critical issues to get the conclusion * Vehicles Diagnostic Log,RMVB Checking. * Communicating with OEM for critical issue and field support. * Helping the warranty team for warranty process and Claiming. * New vehicle receives, checking and handover for selling. * Preparing of the Monthly business report,Technical support report etc.   **Project Undertaken:**  1) Making of “**DIFFERENTIAL MECHANISM**” Of a four wheeler Vehicle with Various Road and Load Conditions.  2) Design & Development of **“Two impression automatic family injection Mould.”** For LED flash light cover. | |
| **Personal Information** | | | |
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| Name | | | **Molla Firoj Islam** |
| Father’s Name | | | Molla Najrul Islam |
| Date of Birth | | | 10th Aug’1990 |
| Sex | | | Male |
| Nationality | | | Indian |
| Religion | | | Islam |
| Language Known | | | English, Hindi, Bengali. |
| Marital Status | | | Single |
| Hobbies | | | Reading Neswpaper,Listening Background Music, Playing Carrom And Riding Bike. |
| E-mail | | | [Firoj1208@gmail.com](mailto:Firoj1208@gmail.com)/Firoj.islam@hotmail.com |

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| Phone number | **+91 9830713590/08336965469** |
| Permanent Address  Present Address | Vill :Bheutia; P O : Jashar; PS ; Pursurah; Dist : Hooghly  Pin : 712415; State: West Bengal  MALATI VILLA,  186A/3 Picnic Garden Roa,1st Floor(South)  Kolkata-700039  West Bengal  **REFERENCE CONTACT:**   * Mr.Ganesh Kishore Contact No-09513340980   Area Manager-After sales  (Škoda Auto India Private Limited)   * Mr.Sandeep Debroy Contact No-07767813499   Manager-Quality - Analysis & Testing  (Škoda Auto India Private Limited)  Date:24-06-2017  Place:Kolkata  sign.jpeg  Molla Firoj Islam |
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